***** SRS Recall Notice *****

If you received an SRS rifle, conversion kit or bolt between December 8th 2020 and March 5th 2021 Click here for the notice







MDR MICRON SRS HTI DTSS TRASOL AMMUNITION RATCHET

Shop =

***** Striker Recall Notice *****



Monday, March 01, 2021

Dear Desert Tech Customers and Dealer Partners,

We were recently made aware of a heat treat issue with our SRS strikers. There was a batch of strikers that were heat treated beyond the standard certification making them brittle. This could result in your striker breaking. The striker is located inside the bolt body of your bolt assembly. This is a safety concern, and we are issuing an immediate recall on parts from that batch.

If you received or purchased an SRS rifle, conversion kit, or bolt between December 8th, 2020 and now, please contact our warranty department by emailing Striker@deserttech.com for immediate replacement. Parts, labor, and shipping costs will be covered by Desert Tech. DO NOT attempt to use or fire your rifle before sending in your bolt for replacement.

To complete a recall claim, dealers and customers will be required to return their bolts to Desert Tech for review and replacement. We anticipate that turnaround time for your bolt will be within 2 weeks from the date that it is received by Desert Tech.

Our biggest concern is the safety of our customers and their experience with our products. Our goal is to keep this process simple and efficient to improve turnaround and mitigate any safety concerns.

Sincerely

Nicholas Young Chief Executive Office

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If you have any of the affected products from the above time frame - Please send us an email at: striker@deserttech.com

Please provide the following information:

- Name
- Order#
- Current Address