CONTACT
responsibility. Our motto, “Arms Makers for Responsible Citizens®,” echoes our commitment to these principles.

Sturm, Ruger & Co., Inc. is one of the nation's leading manufacturers of rugged, reliable firearms for the
individual freedom and direction of the shooter. With a long-standing tradition of quality craftsmanship and
precision engineering, our firearms are designed to be reliable, durable, and exceptionally well-made.

If there is an error, contact our Customer Service Department at 336-949-5200 to correct your information.

How to Determine If Your Rifle Is Affected

Newly manufactured Ruger Precision Rifles will begin with serial number prefixes 1802, 1803 and higher. If your rifle has a serial number beginning with 1802, 1803 or higher, your rifle is not affected.

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We have recently learned that some Ruger Precision Rifles fitted with aluminum bolt shrouds may exhibit interference between the bolt shroud and the cocking piece (also known as the “ring pin back”).

Frequently Asked Questions

How to Determine If Your Rifle Is Affected

If you have any questions or concerns regarding this safety bulletin, please contact Customer Service at 336-949-5200.

How to Identify Your Set of Normal

You can use the serial number lookup to check your Ruger Precision Rifle.

How to Determine If Your Set of Normal

Please have your unloaded rifle handy when you visit the website or call and be sure to provide us with the serial number directly.

What serial numbers are affected?

Ruger Precision Rifles with aluminum bolt shrouds within serial number ranges 1800-26274 to 1800-78345 and 1801-00506 to 1801-30461 are potentially affected.

All calibers of the Ruger Precision Rifle with an aluminum bolt shroud are potentially affected.

What do I have to send back to you?

We will ship a replacement aluminum bolt shroud to anyone who previously purchased one through our online store at ShopRuger.com.

Can I continue to use my Ruger Precision Rifle while I wait for my replacement bolt shroud?

If you have a Ruger Precision Rifle with an aluminum bolt shroud, please check your serial number and sign up to receive a replacement bolt shroud.

If you have more than 100 rounds through your rifle, we recommend you do not use it any further.

If you have a Ruger Precision Rifle with an aluminum bolt shroud within serial number ranges 1800-26274 to 1800-78345 and 1801-00506 to 1801-30461, you should replace your bolt shroud to avoid any potential issues.

What do I have to send back to you?

If you live outside the United States, sign up to receive a replacement bolt shroud.

If you have never experienced the problem described in the safety bulletin while shooting, and your rifle fails to fire when you attempt to fire it, you should replace your bolt shroud to avoid any potential issues.