# FN SERVICE BULLETIN:
## FNS™ Family of Pistols

**Product Name:** FNS™ Family of Pistols  
**Model Name(s):** FN™-9 Longslide, FN™-9 Compact, FN™-9, FN™-40 Longslide, FN™-40 Compact, FN™-40  
**Product Serial Numbers Affected:** Not all FN™ serial numbers are affected. Therefore, FNS owners are advised to use the serial number lookup found below. If the pistol is affected, further instructions on returning the FNS for service will be provided. Note: Please do not ship any affected product to FN until a FedEx label has been generated and sent.

## Problem Description

FN recently became aware of a condition found within the FNS family of pistols that, under a very limited and unlikely set of circumstances, could cause the pistol to delay rearm after the trigger is initially pulled. This condition can only be replicated in FNS pistols manufactured before February 12, 2017.

To our knowledge, this delayed rearm condition has only occurred in controlled testing environments. FN has not received any reports of delayed fires in the field under these unusual circumstances.

The condition may result after the FNS pistol slide is forced out of battery at a very small and specific distance, such as when muzzle end of the slide is pressed against an object, and the trigger is pulled. The pistol functions as designed and does not fire. However, if the condition occurs, one of three scenarios may result:

1. **If the trigger is held to the rear, the pistol could delay. In this unlikely event that scenario occurs, keep the pistol pointed in a safe direction and rack the slide to the rear to reset the pistol. Avoid "tap, rack, bang" clearing sequence.**
2. **If the slide moves back into battery, the pistol could fire 1-2 rounds.**
3. **If the rear to reset the pistol. Avoid "tap, rack, bang" clearing sequence.**

While this condition is highly unlikely to occur in the normal course of operation, out of an abundance of caution FN is offering to substitute the striker in affected FNSs, FN™-9 Longslide, FN™-9 Compact, FN™-40 Longslide, and FN™-40 Compact pistols free of charge. Once the slide is repaired, the condition no longer occurs. Not all FN™ serial numbers are affected by this condition. Therefore, FNS owners are asked to please use the serial number lookup found below. If the pistol is affected, further instructions on returning the FNS for service will be provided. Note: Please do not ship any affected product to FN unless a FedEx label has been generated and sent.

For questions about this service bulletin or assistance in returning an FN pistol for a substitute striker, contact the FNS support team at 1-800-635-1321, extension 145, or by email at FNSsupport@fnamerica.com. Hours of operation are 10 a.m. to 4 p.m. Eastern time, Monday through Friday.

### What is the condition that a FNS™ is affected?

A service bulletin was issued for certain FNS pistols manufactured before February 12, 2017, to advise owners that under a very limited and unlikely set of circumstances, the pistol may delay firing after the trigger has initially been pulled. While this condition is highly unlikely to occur in the normal course of operation, out of an abundance of caution, FN is offering to substitute the striker in affected FNS pistols.

### Why is there a service bulletin on certain FNS pistols?

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### How do I know if my FNS™ is affected?

To locate serial number please see figure below.

### CLICK HERE TO SEE IF YOUR FNS™ IS AFFECTED

You will need to enter your 10 digit serial number. To locate serial number please see figure below.

### When should I send in my FNS™ for service?

A: A service bulletin was issued for certain FNS pistols manufactured before February 12, 2017, to advise owners that under a very limited and unlikely set of circumstances, the pistol may delay firing after the trigger has initially been pulled. While this condition is highly unlikely to occur in the normal course of operation, out of an abundance of caution, FN is offering to substitute the striker in affected FNS pistols.

### What is the cost of this service?

This service is free of charge. Once the striker is replaced, the condition no longer occurs.