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VERIFY YOUR SERIAL NUMBER IS AFFECTED BELOW BEFORE CONTINUING

***The Walther PPS M1 models are NOT affected by the recall. If you have a PPS M1 you do NOT need to send it in for the upgrade.**

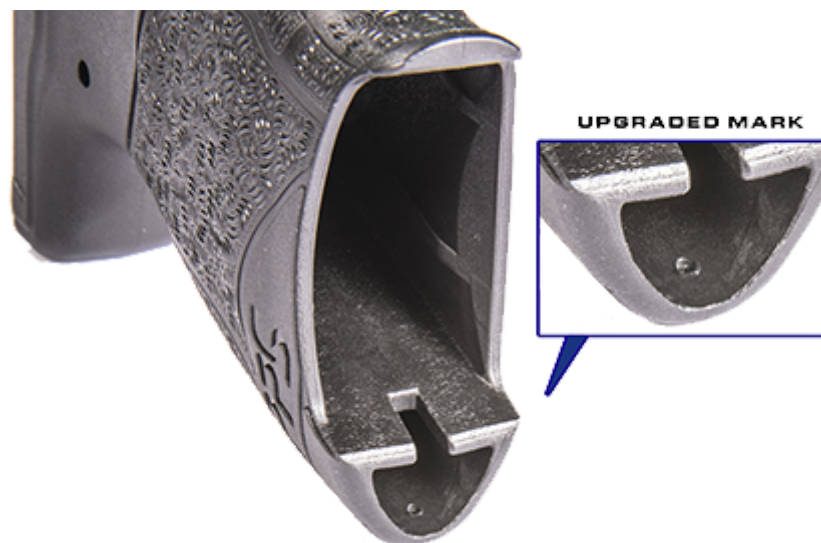
Important Safety Recall – November 2018 Walther PPS M2 Pistols

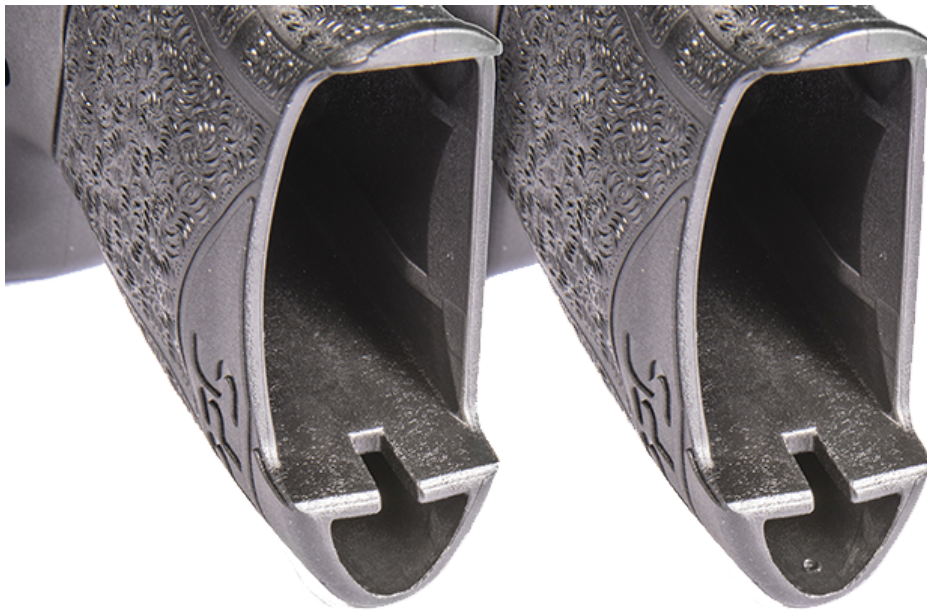
Walther Arms, Inc. has recently discovered a potential safety issue with certain PPS M2 pistols. Walther is voluntarily initiating a recall to protect the safety of its customers because under certain conditions it is possible that some of these pistols may fire when dropped.

Please do not load or fire your Walther PPS M2 pistol and contact us immediately to arrange to have your pistol upgraded free of charge.

If your pistol has already been upgraded, there will be **a dot milled onto the back side of the magazine well opening.**

NOTE: If the serial number of your PPS M2 is not within the range listed it will NOT have the mark shown above.



**BEFORE****AFTER**

The upgrade will be performed at no charge to you. For free shipping, please enter your information [here](#), and complete the online form. NOT ALL PPS M2 MODELS ARE AFFECTED. Be sure to VERIFY that your serial number is affected by the recall before shipping your gun back for the recall. After completion of the form a confirmation email will be sent including shipping information.

Please note: The Serial Number is located on the right side of the pistol (circled in red below)



This recall applies to Walther PPS M2 pistols which have a Serial Number ranging from **AN3020** to **AU7502**

ONLY SERIAL NUMBERS BELOW ARE AFFECTED BY THE RECALL.

AN3020 through AN9999

A00001 through A09999

AP0001 through AP9999

AQ0001 through AQ9999

AR0001 through AR9999

AS0001 through AS9999

AT0001 through AT9999

AU0001 through AU7502

***If you are unsure if your Serial Number is involved in the recall, please email: PPSM2Recall@WaltherArms.com**

If your PPS M2 is AN3019 or earlier your handgun is not included in the recall.

If your PPS M2 is AU7503 or later your handgun is not included in the recall.

SUBMIT YOUR INFORMATION HERE – PPS M2 RECALL

Please check this website and all safety notices on a regular basis for current information about your firearms. You may also contact us by phone at 1-866-503-3389, by email at ppsm2recall@WaltherArms.com or by mail at Walther Arms, Inc., 7700 Chad Colley Boulevard, Fort Smith, AR 72916.

The current time to repair your PPS M2 is approximately 2 to 3 weeks from the date we receive your PPS M2.

We appreciate your assistance and apologize for any inconvenience this may cause you. Thank you for your patience and cooperation.

THE INFORMATION BELOW IS THE REPLY THAT THE CUSTOMER RECEIVES FROM US VIA EMAIL AFTER THEY SUBMIT THEIR FORM:

Thank you for submitting this information. A confirmation e-mail with your FedEx Tracking Number will be sent to the email address you provided.

***Note: If you are shipping more than 1 x PPS M2 please complete the form once for each gun being returned to avoid any issues with processing.**

Please follow the guidelines noted below when preparing to return your PPS M2 pistol:

- 1) Confirm that pistol is **Unloaded**
- 2) Do not ship ammunition with handgun
- 3) Keep magazines at home
- 4) Remove all aftermarket accessories
- 5) Gun must be securely packaged and shipped in a FedEx Box in order to prevent damage during transit
- 6) Retain the tracking information you were emailed for your package.

[CLICK HERE TO READ OFFICIAL WALTHER PPS M2 PRESS RELEASE](#)

CCP RECALL (M1 9mm MODELS ONLY)

***The Walther CCP M2 9mm and .380acp models are NOT affected by the Recall. If you have a CCP M2 in 9mm or .380acp you do not need to send it in for the upgrade.**

Important Safety Recall – MARCH 2017 Walther CCP Pistols

Walther Arms has identified a potential condition in Walther CCP pistols that could potentially cause it to discharge if dropped whether the manual safety is engaged (on) or

disengaged (off). The safety of our customers is our paramount concern so we have voluntarily initiated this recall because of the possibility of a drop-fire occurring.

Please do not load or fire your Walther CCP pistol and contact us immediately to arrange to have your pistol upgraded free of charge.

If your pistol has already been upgraded, there will be a dot milled onto the back side of the magazine opening.



The upgrade will be done at no charge to you. For free shipping, please enter your information [here](#), and complete the online form, making sure to include the serial number. After completion of the form a confirmation email will be sent including shipping information.

Please note: The serial number is located on the right side of the pistol (circled in red below)



[PLEASE SUBMIT YOUR INFORMATION HERE – CCP RECALL](#)

Please check this website and all safety notices on a regular basis for current information about your firearms. You may also contact us by phone at 1-866-503-3389, by email at ccprecall@WaltherArms.com or by mail at Walther Arms, Inc., 7700 Chad Colley Boulevard, Fort Smith, AR 72916.

The current time to repair your CCP is approximately 2 weeks from the time we receive it.

We appreciate your assistance and apologize for any inconvenience this may cause you. Thank you for your patience and cooperation.

PPK PPK/S RECALL

Important Safety Recall – FEBRUARY 2013 PPK & PPK/S

Smith & Wesson has identified a condition that may exist in certain PPK and PPK/S pistols which may permit a round to be discharged without the trigger being pulled. When the manual safety is disengaged, Smith & Wesson's Product Engineering Group has determined that the possibility exists in certain firearms that lowering the hammer may cause a chambered round to fire.

This recall applies to all Walther PPK and PPK/S pistols manufactured by Smith & Wesson from March 21, 2002, until February 3, 2009. The Serial Numbers of the pistol subject to this recall are as follows:

0010BAB – 9999BAB

0000BAC – 9999BAC

0000BAD – 9999BAD

0000BAE – 9999BAE

0000BAF – 9999BAF

0000BAH – 9999BAH

0000BAJ – 9999BAJ

0000BAK – 9999BAK

0000BAL – 5313BAL

0000BAM – 1320BAM

0000LTD – 0499LTD

0001PPK – 1500PPK

0026REP – 0219REP

0001WLE – 0459WLE

STOP USING YOUR PISTOL AND RETURN IT AT ONCE. Any unintended discharge of a firearm has the potential for causing injury and we ask that you stop using your pistol immediately. To facilitate the repair of your pistol please contact customer service to receive instructions. Upon receipt of your pistol, we will replace the existing hammer block with a new part at no cost to you. Your firearm will be returned as quickly and efficiently as possible.



When your pistol is returned, you should note a punch dot which appears at the back of the frame. See the photograph below.

This marking is verification that the new hammer block has been installed and that your pistol is safe to handle.

Please contact Walther Arms via phone (479) 242-8500 or email us using the [Contact Us form](#) if your PPK or PPK/S serial number is within the range of recalled guns. Our customer service team will provide you with an RA#, Return Form, and a PrePaid FedEx label.

PK380 RECALL

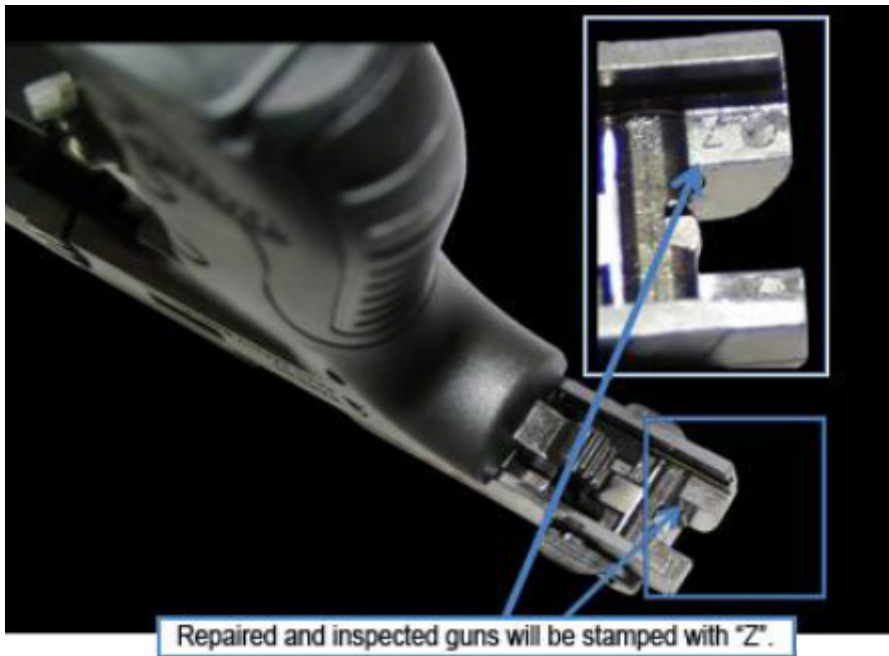
Important Safety Recall – OCTOBER 2012 Walther PK380 Pistols

Walther has identified a condition that may exist in certain PK380 pistols which may permit a round to be discharged if the trigger is pulled, despite engagement of the manual safety. Walther has found that engagement of the manual safety may not prevent firing of a chambered round when the trigger is pulled.

This recall applies to Walther PK380, .380 ACP pistols manufactured by Carl Walther GmbH from May, 2012 to September, 2012, and which have a Serial Number ranging from **PK101201 to PK112155**

****NOTE:** If the serial number begins with WB it is NOT involved in the recall.

STOP USING YOUR PISTOL, and UNLOAD IT IMMEDIATELY, exercising EXTREME CARE in doing so AND RETURN IT TO WALTHER ARMS, INC. AT ONCE. Any unintended discharge of a firearm has the potential for causing injury or even death, and we ask that you stop using your pistol immediately. When unloading your pistol, please take extreme care to ensure that your firearm is pointed in a safe direction. Your pistol will be repaired at no cost to you. Your firearm will be returned as quickly and efficiently as possible. **All shipping and repair costs will be covered by Walther Arms, Inc.**



NOTE: IF YOU HAVE A PK380 GUN THAT MEETS THE ISSUES MENTIONED ABOVE, PLEASE CONTACT US BY PHONE (479) 242-8500 OR BY EMAIL AND WE'LL EVALUATE THE RETURN WITH YOU.

CUSTOMER SUPPORT

479-242-8500 EXT 507

customerservice@waltherarms.com

Customer Support

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